

Pets Policy

Apartments & Villas



CASCADE

WELLNESS RESORT, ALGARVE

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We are pleased to welcome you and your pet as our guests. To ensure that your stay and that of other guests enjoy your stay, we kindly ask you to carefully read our pet policy.

Regulations:

- Cascade Wellness Resort is prepared to welcome your pet as long as it weighs up to 20 kg;
- Pets must not be left unattended during the stay;
- Animals must always be leashed or in a carrier when in any common or public area of the Resort;
- We regret to inform you that pets are not allowed in our Restaurants, Pools or covered public areas;
- It is the owner's responsibility to clean any dirtiness caused by your pet;
- Cleaning service will only be provided if the pet is not present in the room during cleaning. Please contact the Housekeeper to arrange a cleaning time for your room;
- We charge a non-refundable fee of €25 per day, and €20 per day for stays of 15 nights or more, per pet;
- Pets must be declared during guest registration;
- Any disturbances, such as barking, should be avoided to ensure the rest for other guests;
- Exotic pets are not allowed.

You agree to be responsible for all personal injury and / or damage caused by your pet. You also agree to indemnify and relieve the Hotel from any and all liability resulting from damage caused by your pet, as well as any exceptional need for cleaning. The Hotel reserves the right to debit your account.

Please note that the hotel reserves the right to cancel your booking in case the pet causes permanent noise or any other disturbance.