



CASCADE

WELLNESS RESORT, ALGARVE

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## PET POLICY

Apartamentos & Villas

Dear guest,

We are delighted to welcome you and your pet at Cascade Wellness Resort.

To ensure that both your stay and that of other guests go smoothly, we kindly ask you to carefully read our pet policy.

#### REGULATIONS:

- Cascade Wellness Resort is prepared to welcome your pet as long as it weighs up to 20kg;
- Pets must be supervised during the entire stay and must be on leash or inside a carrier;
- We regret to inform you that pets are not allowed in our restaurants, pools or indoor public areas;
- It is your responsibility to clean any dirt caused by your pet;
- Cleaning service will only be provided if the animal is not present in the apartment/villa during the cleaning service. Please inform the Housekeeper of your preferred cleaning time;
- We charge a non-refundable fee of EUR 25 per day and per pet - The fee for stays of 15 nights or more is EUR 20 per day;
- Pets must be declared at the time of booking;
- Any disturbances and noise must be avoided in order to ensure the rest of the other guests;
- Exotic pets are not allowed.

It is your agreement to be responsible for all losses and/or damages caused by your pet. You also agree to indemnify and release the resort from any and all liability resulting from damage caused by your pet, as well as any exceptional need for cleaning. In these cases, Cascade reserves the right to debit your account for the corresponding amount.

To make your pet's stay even more pleasant, a welcome kit for a dog or cat is included on arrival.